

NET LINE ONE - OPERATIONAL PERFORMANCE: NOVEMBER 2012 TO THE END OF JANUARY 2013

1. SUMMARY OF ISSUES

- 1.1. The report informs the Committee of the performance of NET Line One from November 2012 to the end of January 2013.

2. RECOMMENDATION

- 2.1. It is RECOMMENDED that the Committee notes this report.

3. OPERATIONAL PERFORMANCE

- 3.1. Levels of reliability and punctuality of the system remained high over the period with, on average, 99.5% of timetabled trips operating and 98.1% of trips departing on time.
- 3.2. Whilst the severe winter weather that occurred in January had minimal effect on the operation of the tram, there were a number of isolated incidents along the tramway during the period, including a road closure, an abandoned stolen car, an ambulance attending an emergency, and traffic congestion caused by a road accident, that created some delays to services.

4. OTHER MATTERS

- 4.1. Following the pedestrian fatality that occurred on the tramway, at a footpath crossing north of Moor Bridge, on 28th November, Network Rail has put forward proposals to install a new footbridge. The bridge will require planning consent before it can be installed. It should be noted that a further fatal incident involving a train occurred on the Robin Hood Line side of the crossing on 9th February and, following this incident, the County Council has temporarily closed the footpath under emergency powers, at the request of Network Rail. Reports by the police have indicated that the person involved in this incident deliberately stepped out in front of the train. Investigations into the original incident on the tramway, by the County Coroner, the Police and the Rail Accident Investigation Branch, are continuing.
- 4.2. The City Council is extending its programme of installing Citycard activated Cycle Hubs to three of the NET park and ride sites. Cycle Hubs are already successfully operating at Broadmarsh Bus Station, Fletcher Gate Car Park, Nottingham Railway Station, and the park and ride sites at Queens Drive and the Racecourse. Users are required to swipe their City cards to gain access to the new secure cycle cages which will have in-built CCTV and will be maintained by the Council. There will also be the opportunity to hire bikes from the hubs. Installation works at Hucknall, Wilkinson Street and Phoenix Park, are due to commence in March.
- 4.3. To coincide with the celebration of the ninth anniversary of the introduction of NET, and in advance of the introduction of the Phase Two trams in 2014, Tramlink Nottingham is proposing to launch a refreshed look to the original tram fleet on 8th March, commencing

with Tram No. 215. The exterior colour scheme will closely resemble that of the new trams, with a principle colour of silver. Inside, the display of notices to passengers will be consolidated into a reduced number of areas and the advertising on the windows will be removed. The seats will also be re-covered and the route maps redesigned.

Contact Officer: **Andy Holdstock**

Telephone Number: **0115 8764199**

E-mail: andrew.holdstock@nottinghamcity.gov.uk